

LASCHAL WARRANTY / REPAIR INFORMATION

The Laschal Warranty:

Laschal instruments are guaranteed for life against rust, rivet loosening, and breakage when used for indicated applications. For these defects, Laschal will repair or replace the instrument at its discretion without charge. Cutting edges, carbide inserts and Castroviejo needle holder locking mechanisms are guaranteed for two years. Thumlok® locking mechanisms are guaranteed for five years. Other conditions apply (see below). Any instrument that has been improperly used, modified, or refitted in any manner will render warranty null and void.

All instruments returned to Laschal for repair/reconditioning must be sealed in a verifiable, sterilized package. Laschal is not responsible for instruments lost in transit to Laschal.

MicroPoint Scissors:

Sharpness guaranteed for two years from original invoice date. Under one year, scissors can be refurbished or replaced for free.

After two years Scissors can be refurbished:
Uniband complete refurbishment \$20.00

Castro Scissors refurbishment \$40.00

Ring-Handled Instruments:

Ring handled instruments (except for the carbide inserts) are fully warranted for two years from invoice date when used in the prescribed manners.

Carbide inserts issues for Ring-Handled are wear related and will be replaced without charge within one year of invoice date, after which they may be replaced for \$65.00.

Forceps:

Castroviejo locking mechanism is guaranteed for two years from original invoice date.

Thumlok® locking mechanism is guaranteed for five years from original invoice date.

Carbide inserts issue for forceps are wear related and will be replaced without charge within two years of invoice date, after which they may be replaced for \$65.00

For Technical Support Call: 1-914-949-8577 or Email: orders@laschalsurgical.com

Repair Order Request **Please Fill Out In Full. Thank You.**

Send Returns to: Laschal Warranty Returns / 120 Kisco Ave., Suite R, Mt. Kisco, NY 10549 USA

STERILIZE YOUR RETURNS AND REPAIRS !!!!

Any instrument sent unsterilized or without a verifiable sterile pouch
WILL BE CHARGED A \$50 SANITARY FEE

Send all repairs well packed in a box to avoid damage in transit and potential warranty issues

Practice Name _____ Practice Contact _____

Address _____ Phone Number _____

Credit Card # _____ Exp ___/___ Code _____ Billing Zip _____

All Repair and Warranties are subject to a charge of \$15.95 for Shipping and Handling. Payment is required before repaired instrument is returned.

Item #	Description of Problem	Date of Purchase	Place of Purchase

For office use only: _____ Date called with estimate _____ Date called for payment _____ Date sent out for repair