

## LASCHAL WARRANTY / REPAIR INFORMATION

### The Laschal Warranty:

Laschal instruments are guaranteed for life against rust, rivet loosening, and breakage when used for indicated applications. For these defects, Laschal will repair or replace the instrument at its discretion without charge. Cutting edges, carbide inserts and Castro-Viejo needle holder locking mechanisms are guaranteed for two years. Other conditions apply (see below).

**All instruments returned to Laschal for repair/reconditioning must be sealed in a verifiable, sterilized package. Laschal is not responsible for instruments lost in transit to Laschal.**

### MicroPoint Scissors:

Sharpness guaranteed for two years or less from original invoice date:  
- One year or less, refurbished for free, excluding shipping charge.  
- Send instrument to Laschal USPS Delivery Confirmation or UPS.

Sharpness after two years:  
- Send instrument to Laschal USPS Delivery Confirmation or UPS.  
- Enclose \$15.00 for complete Uniband refurbishment or \$25.00 for complete Featherlite refurbishment.

Ring handled instruments and Periotomes are unconditionally warranted within two years of purchase and guaranteed, without time restraints for quality and workmanship when used in the prescribed manners. Carbide inserts are wear related and will be replaced without charge if returned within one year of purchase, after which they may be replaced for \$50.00.

**Return Instruments to:** Laschal Surgical, Inc., Attn: Warranty Returns  
120 Kisco Avenue, Suite R  
PO Box 392, Mount Kisco, NY 10549

**For Technical Support:** Phone: 1-914-949-8577 / Fax: 1-914-683-3938

### Forceps:

Locking mechanism guaranteed for two years or less from original invoice date:  
- One year or less, refurbished for free, excluding shipping charge.  
- Send instrument to Laschal USPS Delivery Confirmation or UPS.

Locking mechanism after one year:  
- Send instrument to Laschal USPS Delivery Confirmation or UPS.  
- Enclose \$50.00 for refurbishment.

Carbide tip inserts guaranteed for two years from original invoice date:  
- Two years or less, refurbished for free, excluding shipping charge.  
- Send instrument to Laschal USPS Delivery Confirmation or UPS.

Carbide inserts after one year:  
- Send instrument to Laschal USPS Delivery Confirmation or UPS.  
- Enclose \$50.00 for refurbishment.

## Repair Order Request **Please Fill Out In Full. Thank You.**

Send Returns to: Laschal Warranty Returns / 120 Kisco Ave., Suite R, Mt. Kisco, NY 10549 USA

**Any instrument returned contaminated or unsterilized will be discarded at the owner's expense. Sending instruments back in any type of envelope may void the Laschal warranty, as they can be further damaged in transit.**

Practice name \_\_\_\_\_ Practice contact \_\_\_\_\_

Address \_\_\_\_\_ Phone number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp \_\_\_/\_\_\_ Code \_\_\_\_\_ Billing Zip \_\_\_\_\_

Item #	Description of the Problem	Date Purchased	Purchased From