

# LASCHAL WARRANTY / REPAIR INFORMATION

## The Laschal Warranty:

Laschal instruments are guaranteed for life against rust, rivet loosening, and breakage when used for indicated applications. For these defects, Laschal will repair or replace the instrument at its discretion without charge. Cutting edges, carbide inserts and Castro-Viejo needle holder locking mechanisms are guaranteed for two years. Other conditions apply (see below).

**All instruments returned to Laschal for repair/reconditioning must be sealed in a verifiable, sterilized package. Laschal is not responsible for instruments lost in transit to Laschal.**

### MicroPoint Scissors:

Sharpness guaranteed for two years or less from original invoice date. Within one year, refurbished or replaced for free. Enclose 9.95 for shipping and handling

- Sharpness after two years:  
Enclose \$15.00 for complete Uniband refurbishment or \$30.00 for complete Castro Scissors refurbishment

### Ring-Handled Instruments:

Unconditionally warranted within two years of purchase when used in the prescribed manners. Carbide inserts are wear related and will be replaced without charge if returned within one year of purchase, after which they may be replaced for \$65

### Forceps:

Castroviejo locking mechanism guaranteed for two years from original invoice date

- One year or less, refurbished for free. Enclose \$9.95 for shipping and handling

Carbide tip inserts guaranteed for two years from original invoice date

- Within two years, refurbished for free. Enclose \$9.95 for shipping and handling
- Send instrument to Laschal USPS Delivery Confirmation or UPS.
- Send instrument to Laschal USPS Delivery Confirmation or UPS.
- Enclose \$50.00 for refurbishment.

For Technical Support: Phone: 1-914-949-8577 / Fax: 1-914-683-3938

## Repair Order Request **Please Fill Out In Full. Thank You.**

Send Returns to: Laschal Warranty Returns / 120 Kisco Ave., Suite R, Mt. Kisco, NY 10549 USA

### **STERILIZE YOUR RETURNS AND REPAIRS !!!!**

Any instrument sent unsterilized or without a verifiable sterile pouch

**WILL BE CHARGED A \$50 SANITARY FEE**

Send all repairs well packed in a box to avoid damage in transit and potential warranty issues

Practice name \_\_\_\_\_ Practice contact \_\_\_\_\_

Address \_\_\_\_\_ Phone number \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip/Postal Code \_\_\_\_\_

Credit Card # \_\_\_\_\_ Exp \_\_\_/\_\_\_ Code \_\_\_\_\_ Billing Zip \_\_\_\_\_

Item #	Description of the Problem	Date Purchased	Purchased From